

Privacy policy

Update date: 26 October 2023

Xiamen Sossen Energy Co., Ltd (hereinafter referred to as "Sossen" or "us"), highly respect your personal information and data, and will do its best to protect your personal information and data. This policy applies to the user information and data collected and stored by the Sossen website or APP. Please read, understand and agree to the Sossen Privacy Policy before submitting your personal information and data to us.

We always attach importance to users' personal privacy and data security. We want to describe how we collect, use, use, store, and share user information. If you have any questions, comments, or suggestions regarding the contents of this policy, you may contact us through the contact information provided at the end of this Privacy Policy.

This privacy policy will help you understand the following:

- (1) The scope of information we collect;
- (2) How do we use the collected information;
- (3) How do we use Cookies or other similar technology;
- (4) How do we share the collected information;
- (5) How do we deal with the information of minor users;
- (6) How do users manage their own personal information;
- (7) How do we guarantee the security of user information;
- (8) Update of the privacy policy;
- (9) How to contact us.

[Special Tips]

To better protect your personal information, please read carefully and fully understand this policy before using Sossen's products and services. We have used bold special tips, and I hope you will pay special attention when reading and browsing. Once you use or continue to use Sossen products and services, you agree that we will process your relevant information in accordance with this policy. For the personal information we collect, we also marked it in bold to remind you. Once you agree to provide your personal information, we will process your personal information for the purpose and manner described in this Policy. Our purpose of using your personal information is to implement Sossen's product-related functionality. You have the right to refuse to provide us with personal information, but refusing us to collect and use such information may affect your use of relevant functions.

1. Range of the information that we collect

In order to achieve more desired functional results and optimize the performance of our products and services, we automatically collect certain logs, behavior, device information, and diagnostic information from your phone,

platform computers, and other devices ("devices" that you visit). This information includes:

Network log information. When you use our products and services, we may automatically collect certain information and store it in our server logs through WEB logs or certain program software (such as software development kits, pixels, scripts, or other tracking mechanisms). Such information may include: detailed usage of products and services, such as opening time of your application, usage time, accessed page address; device event information, such as crashes, system activities; IP address; your time zone, etc.;

Your device information. In order to provide you with various functions normally, we will collect the information about your relevant equipment, including:

- (1) equipment attributes: such as your equipment brand, model, operating system, resolution, screen size, bluetooth, setting, Internet connection status, installed application list, hardware and software version, battery power, signal strength, available storage space, browser type, application and file name and type, and plug-in information;
- (2) User operation: information about the operation and behavior performed by the user on the device, such as whether the window is set to the current or the background operation;
- (3) Device serial number or other device identifiers: such as international mobile device ID IMEI, network device hardware address (such as MAC address), proprietary symbol (such as Android ID in Android device), advertising identifier (such as IDFA in Apple device) and other device serial number;
- (4) Device signal: you use the network status, Bluetooth status, WIFI access point or other device signal information of the device;
- (5) Location information: We may use GPS, WiFi, or other technology to collect and process information about your location.

For more sensitive user information, such as user IMEI number and GPS location information, we will obtain your consent before collection. For some collection of non-sensitive information, it may be the default and automatic. You can restrict us from collecting relevant information from your mobile device or using specific permissions by adjusting the Settings " option for your mobile device. When you restrict us to obtain a certain permission, it may affect the operation of a certain function, so that we may not be able to continue to provide you with corresponding services, and no longer process your corresponding information.

2. How do we use your personal information

When we provide services to you, we may use your personal information for the purposes of authentication, security detection, customer service, content archiving or backup to ensure the integrity and security of the products and services we provide to you;

We will understand your use habits through your personal information and other data, and use data analysis to identify the acceptance of services, your use trend, so as to test and create new products, functions and services, improve service level, help us design and improve existing services, and develop new services;

We may use your personal information for customer surveys, the sending of notifications, and business promotions related to the product and services;

We may use your information for software authentication or management software upgrades;

We will use your information to conduct internal analysis and research related to the Sossen New Energy Management Microplatform.

3. How do we use Cookies or some other similar technology

1、 Cookies

Cookies is a small piece of text automatically sent by the browser when a user visits a website, usually containing identifiers, site names, and some numbers and characters. Generally, each website generates a unique Cookies for the user, and the Cookies data is stored on your local device. It will help us to record some Settings and habits when users visit our products, so that users will visit our products to simplify the user login steps, exempt users from repeated Settings, and then optimize the user's experience.

If you don't want to use Cookies with our product, you can clear Cookies data in your settings, but note that clearing Cookies data may affect your experience with our products.

2. Other similar techniques

In addition to Cookies, we also use website beacons, pixel tags, local storage, and software development kits ("SDK") to remember information about you to give you a better experience. Pixels are small images in a web page or email. Pixels collect information about your device and can set up the Cookies. Local storage allows for storing data on local devices. The SDK is a code block provided by our affiliates or third-party partners that can be installed in our products. The SDK helps us understand how you interact with our products and gather certain information about the devices and networks used to access the product. We use these technologies to document your setup preferences, provide account authentication and security services, optimize service functionality and performance (such as product speed), for product analysis and research, and advertising purposes.

4. How do we share and disclose your information

We will not sell your personal information to a third party, disclose it with your express consent, and may disclose or share your personal data if:

1. Disclosure to our specific employees, affiliates or technical service personnel: We may need to share your personal information with other

information with technical or other employees for the purpose of providing the products and services. These employees, affiliates, or affiliates may store only the information they need to perform these qualified roles on our behalf.

2, disclosed to the third party partners: some of our service functions by our third party partners (such as contractors, agents, advertising partners, application developers, etc.) cooperation, so we may share your personal data with partners, to provide services to your normal or realize the purpose specified in other user agreement. We will only process your personal data for specific, clear and legitimate purposes, and will only disclose to third parties the data necessary to provide the service. We will require third party partners to comply with this Privacy Note and take industry standard security measures to ensure the processing of your personal information data and not use your personal data for any other purposes unrelated to the Service.

3, based on the law or maintain your major interests of disclosure: when the applicable law requirements, or reply to judicial summons, court orders, or follow similar requirements of other law enforcement agencies, or to prevent fraud and protect our own, you, a third party or public property or other major interests, we as appropriate think disclosure is urgent, reasonable and necessary, we may disclose your personal information.

4, merger and acquisition, division, bankruptcy, etc.: in the event of a merger, acquisition, bankruptcy or other sale of all or part of the company's assets, we have or control any of your information may also be one of the property transferred to a third party, we reserve the right to transfer your information and other information collected from the service to a third party.

We may strip all personal identification features of your information in a specific technical manner, sharing aggregated anonymized user information with related parties and non-affiliated parties for analysis and research related to the purpose of providing the product and services.

5. How we treat your data

Some users of our products and services may include minors under the age of 18. We suggest that our parents or guardians can guide our children under the age of 18 to use our products and services. Minor users should consult their parents or guardians on this privacy Policy before using our products.

6. How do you manage your personal information

In accordance with the Chinese network security law, the Internet user personal information protection regulations and other laws, regulations, rules, and reference to the practice of other countries and regions, and we attach great importance to your independent control of personal information, and take multiple measures to ensure you to your personal information can exercise the following rights:

1. Access to your personal information:

You have access to your personal information, except for exceptions stipulated by laws and regulations. You can log in to your registered account and query and edit your personal information in the account Settings center. If you cannot manage this personal information in the above way, you can use [support @sossenergy. Com] to contact us.

2. Correct your personal information:

If you find that there are errors in our personal information about you, you have the right to correct or update the error or incomplete information. If you cannot operate independently in the account center, you can pass [support @sossenergy. And com] to contact us.

3. Delete your personal information:

In the following cases, you can use the [support @sossenergy.com] request us to delete the personal information:

- (1) Our handling of your personal information violates the mandatory provisions of laws and regulations;
- (2) We will collect and process your personal information without your consent;
- (3) We collect and process your personal information in violation of your agreement;
- (4) We will stop the operation of our products and services and will not continue to be provided to you;
- (5) You no longer use our products and services, but choose to cancel your account.

4. Cancel the account:

You can cancel your account through the logout function in the APP. If you cannot cancel your account, you can use [support @sossenergy.com] Get in touch and we will generally respond to your feedback within 15 days. We promise that we will not set unreasonable barriers or conditions for your account cancellation request. Please note that once you cancel your mobile account of Sossen New Energy Management Microplatform, you may not be able to use some products and services of Sossen New Energy Management Microplatform, and your previously accumulated data may be irreversibly permanently deleted, so please be cautious.

5. Withdrawof consent:

You may revoke the prior authorization to collect, process and disclose personal information under our control for a specific purpose by adjusting the relevant permission settings for the device. Depending on your setup, you may not be able to continue to use some of our functions and services after revoking your consent. The revocation of your consent will not affect the legality of our previous activities to collect and process your personal information based on your consent.

7. How do we maintain your information security

We will upload and store your personal information and non-personal information to the data center in the Chinese mainland area.

We attach great importance to the security of your user information, and we will take industry standards to protect your personal information and deploy a variety of technical and management measures to prevent unauthorized access, modification, damage or loss of data. For example, we use industry-standard encryption techniques to ensure the integrity and confidentiality of your account information; we deploy access control mechanisms to ensure that only specific authorized persons have access to your personal information, etc. We will also use encryption, anonymity and other technical measures to ensure the security of user information storage and processing.

We will only retain your personal information for the period required to achieve the purpose of this policy, unless extended or permitted by law. We will do our best to protect your personal information security, but please note that due to the complexity of the technology, no security measures can be 100% safe.

VIII. Update of this Privacy Policy

Our privacy policy may change as the business evolves. For major changes to this privacy policy, we will provide you with significant updates in various ways. For example, when the software is revised or upgraded, timely inform you in the form of a pop-up window, and your continued use of our services means that you recognize our updated privacy policy.

9. How to contact us

If you have any questions, comments, or complaints about this Privacy Policy. Please feel free to contact us at the following email address: [support

@sossenergy.com]。 Generally, we will respond to your email within 15 days.